

Privacy Policy

At Pentagon System & Services Pvt. Ltd. (“we,” “us,” or “our”), we are committed to safeguarding the privacy of our users (“you” or “your”). This Privacy Policy outlines how we collect, use, disclose, and secure your personal information when you interact with our IT solutions, services, infrastructure services, and our website (collectively referred to as the “Services”).

1. Information We Collect

We collect different types of information to provide and enhance our services:

Personal Information: This may include your name, email address, phone number, billing address, company affiliation, and other information you provide when you create an account, contact our support team, subscribe to updates, or participate in surveys.

Usage Data: When you use our Services, we may gather data about your activities, such as IP address, browser type, device information, pages visited, and other similar details. This data helps us enhance the performance of our Services and improve user experience.

Cookies and Similar Technologies: We use cookies, web beacons, and local storage to track activity and store certain user information and preferences. Cookies are small files with unique identifiers that are sent to your browser and stored on your device.

2. How We Use Your Information

The information we collect is used for the following purposes:

- To provide, operate, and maintain the Services
- To respond to your inquiries
- To send important updates, alerts, and support messages
- To improve our Services and develop new features
- To personalize the user experience
- For marketing and promotional communications (only with your consent)
- To comply with legal and regulatory obligations

3. Disclosure of Your Information

We do not disclose your personal information to third parties except in the following situations:

- **Service Providers:** To trusted partners who help operate and improve the Services under strict confidentiality agreements.
- **Legal Compliance:** To meet legal obligations, such as court orders or subpoenas.
- **Protection of Rights:** In the event of fraud, abuse, or misuse of our Services.
- **Business Transactions:** In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new owner.

4. Your Choices

You have control over your information:

- You can access and update your personal information via your account settings.
- You can unsubscribe from marketing communications by clicking the “unsubscribe” link in our emails.
- You can manage cookies through your browser settings, though disabling cookies may limit certain features.

5. Data Security

We implement reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of electronic storage or internet transmission is entirely secure, and we cannot guarantee absolute security.

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6. Children's Privacy

Our Services are not intended for children under 13 years of age, and we do not knowingly collect their personal information. If you believe a child under 13 has provided us with personal data, please contact us immediately, and we will take steps to delete the information.

7. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page, and you will be notified if required by applicable law.

8. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

Email: info@pentagon.co.in

Mailing Address:

Pentagon System & Services Pvt. Ltd.
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Chakala, Andheri East, Mumbai – 400099

