

## Cancellation Policy

At Pentagon System & Services Pvt. Ltd., we are committed to supporting our customers and ensuring a seamless experience. Our cancellation policy is designed to be accommodating, with the following terms:

- Cancellation requests will be accepted only if made within 24 hours of placing the order.
- Orders cannot be canceled after 24 hours or once they have been shipped.
- Cancellations are not permitted under the affordability program. Products purchased using cashback offers or EMI options are non-refundable, non-cancellable, and cannot be exchanged (even for other variants of the same product) under any circumstances.

We appreciate your understanding and cooperation.

